

Transmitter

Egyptian Telephone Cooperative Assn. • May 2018

64th Annual Meeting

Approximately 350 members and guests attended Egyptian Telephone Cooperative's 64th Annual Meeting on April 6, 2018. This meeting was held at Steepleville American Legion. This year members re-elected Curtis Wolf of Venedy and Sue Wennemann of St. Libory and elected Greg Alfeldt of Oakdale to the board.

Board President David Goetting addressed the members. "In my time being on the board of ETCA, the telephone industry has changed from mainly voice to everything being connected. The Internet provides us with instant access to the world," he said. With technology changing, the need to always be connected drives the need for greater speeds."

Goetting explained to meet members' needs and provide quality telecommunication services, ETCA is continuing to transition its network to fiber technology to provide members with the speed and bandwidth they need.

During the meeting, it was announced that directors Phil Carson and Rudy Eggemeyer retired from the board after 27 years and 25 years of service, respectively. "What have we done in the last 25 to 27 years?" asked ETCA's General Manager Kevin Jacobsen. "I started looking back, and it's pretty amazing."

He explained that in 1991, 27 years ago, the cooperative was \$2 million in long-term debt and total assets of \$4.8 million. Today, the cooperative has no debt and total assets of \$62.8 million. "It's not a bad run for 27 years," Jacobsen said.

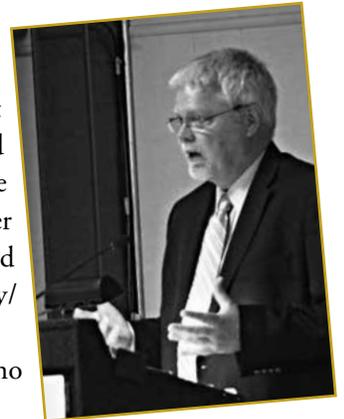
"On the technology side of things 27 years ago, everything was about voice," Jacobsen continued. "We have transformed the cooperative from voice to broadband, high-speed data, and we've accomplished that. We are flipping the page to the next chapter."

Jacobsen also explained that the cooperative's engineers have finished up its fiber to the home engineering study. He also mentioned that this year will be the cooperative's 28th consecutive year it has retired capital credits and plans to retire \$250,000 in capital credits.

A grand prize of an Apple iPad plus one year of high speed Internet service and approximately 70 additional

prizes were given away to members at the end of the meeting. After the meeting, the board met in re-organizational session and elected David Ibendahl of Rice as President, Kevin Nurnberger of Blair as Vice President, and Sue Wennemann as Secretary/Treasurer.

Thank you to all members who attended the annual meeting.



Reach Out with Relay

Illinois local telephone companies provide a service that allows people who are deaf, hard-of-hearing, or speech disabled and use a TTY to communicate with people who are hearing and use a standard telephone. The Illinois Relay Service is available 7 days a week, 24 hours a day. The relay operator speaks to the standard telephone user and types to the TTY user. There is no cost for the use of this service.

Relay service should not be used in emergencies. In an emergency, callers should use their local 911 or local emergency access numbers.

The relay service, which is required by state and federal law, is funded by a small fee included in your monthly service charge. The program is administered by the Illinois Telecommunication Access Corporation (ITAC) on behalf of all local telephone companies in Illinois. For more information about relay, call ITAC at (800) 841-6167 v/tty. To use the Illinois Relay Service, dial 711.

Directory Additions

David & Angel York	774-2889
Mark Blockyou	824-6653





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in June. Last month's winners were Charles Bahre, Michael Shubert, Beverly Bollman, and Thomas Lehan.

1. Approximately _____ members and guest attended the 64th Annual Meeting.
2. A grand prize of an iPad plus one year of high speed Internet service and approximately _____ additional prizes were given away at the Annual Meeting.

Name _____ Telephone Number _____



Important Notice Regarding Your Account

From time to time, Egyptian Telephone Cooperative Association changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in manner described below. CPNI includes information such as: your long distance carrier and plan to which you are subscribed; calling features and plans to which you are subscribed; and the associated charges for those plans. Use of this data will allow Egyptian Telephone to tailor our service offerings to your individual needs.

For this purpose, CPNI data will be used by Egyptian Telephone Cooperative and its subsidiaries only. This data will not be shared by Egyptian Telephone with any other outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to share the information with an outside party, such as law enforcement agency.

In all events, however, you have a right under federal law to protect the confidentiality of your account information and

restrict the use of CPNI data, and we have a responsibility to protect your data based upon your response. To restrict the use of your CPNI data, you must call the business office at 618-774-1000 during regular business hours or email us at cpni@egyptian.net within 30 days of your receipt of this notice to request that we not utilize your CPNI data. Your denial of approval for Egyptian Telephone to use this data will not affect the provision of any services to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI outside the service to which you already subscribe, however, will remain valid until you revoke or limit the approval or denial.

**Egyptian will be closed on
May 28 in observance of
Memorial Day**

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale 329-1234
 Rice 336-1234
 Glenn 763-1234
 St. Libory..... 768-1234



Blair 774-1234
 Baldwin..... 785-1234
 Venedy..... 824-1234

Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288

Business Office: 618.774.1000 • Toll Free: 888.774.1638 • Office Hours: • 8:00 a.m. - 4:30 p.m. Mon. - Fri.

