

Egyptian Telephone Cooperative Assn. • August 2024

Notice about payments

The following is a summary of Egyptian Telephone Cooperative Association's payment policy. On the 15th of each month, Egyptian mails your telephone bill. Your telephone bill is due on or before the 6th of the following month. Telephone bills that are not paid by the 6th of the month will be charged a late payment fee of 1.5 percent of the balance of the bill. Past due notices are mailed to all customers with a balance of \$35 or more on the 9th of each month.

All customers not paying by the 16th of that month are subject to disconnection. A deposit or additional deposit may be required before service is reconnected. Re-establishment of service will not be made until payment has been received in our office. A check in the mail is not payment until it has been received in our office. Please make note of these dates.



During 2024, Real Savings and Smart Call subscribers continue to receive one hour of anytime minutes each month.

Enjoy the free minutes!





Reduce the Number of Annoying Calls you Get

The National Do Not Call Registry, managed by the Federal Trade Commission, gives you the ability to stop many unwanted sales calls by registering your home and/or mobile phone number. Registrations are free and do not expire. Most telemarketers should not call your number once it's been on the National Do Not Call Registry for 31 days (the period telemarketers are given to remove the number from their call lists). However, other types of organizations are still allowed to call you – including charities, political groups, debt collectors, and survey companies.

Call 1-888-382-1222 from the phone you want to register or visit donotcall.gov





Win a \$10 Bill Credit



orrectly complete the following questions and mail the completed form with your telephone bill. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in September. Last month's winners were Greg Crain, Donna Lawson, Rick Hall, and Randy Gaertner.

Name	;	Telephone Number	
1.	Telephone statements are due on or before the _	of the month.	

2. Egyptian Real Savings and Smart Call subscribers continue to receive_____ hour of anytime minutes each month.





Loading...

Time for an Internet Speed Upgrade?

If your household regularly experiences these Internet issues, it's probably time for a speed upgrade.

- You have trouble streaming movies and TV shows.
- There are frequent disruptions including lagging.
- Video calls drop out or freeze.
- Problems arise when multiple family members are online simultaneously.

Contact us to discuss your Internet issues and determine the best speed package for your household.



CLASSWORK. HOMEWORK. **NETWORK.**

OUR FIBER NETWORK HELPS LOCAL STUDENTS LEARN

Egyptian is a huge supporter of education. We're proud to connect local schools and homes to our fiber network, so students have access to the reliable, high-speed internet needed to optimize learning — whether in the classroom or in the living room.

As our community heads back to school, let's all keep moving forward.

CALL 888-774-1638 TO LEARN MORE



P.O. Box 158, Steeleville, IL 62288 888-774-1638 • www.egyptian.net

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IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:



Egyptian Telephone Cooperative Association

1010 W. Broadway, Steeleville, Illinois 62288 Business Office: 618.774.1000 Toll Free: 888.774.1638

Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri

