

# Transmitter

Egyptian Telephone Cooperative Assn. • January 2025

## Do-Not-Call Notification

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) continue to enforce the regulations for the National Do-Not-Call List. The FCC requires all telecommunications carriers that provide local exchange service to notify the subscribers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke your registration, please call 888-382-1222 (TTY 1-866-290-4236) or via the Internet at [donotcall.gov](http://donotcall.gov).



The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by tax-exempt nonprofit organizations, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship, or those to whom you've provided express agreement in writing to receive their calls.

The FCC has defined an established business relationship as one in which the consumer has "a prior or existing relationship" with a company that is formed voluntarily through communications between the company and consumer on the basis of purchase or transaction regarding products or services within 18 months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of consumer inquiry regarding a company's products or services within three months immediately preceding the date of a telephone solicitation, and which either the consumer or the company has not previously terminated.

## FUSC change

Effective on your February 2025 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 35.8% to 36.3%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers.

## Directory changes

During the next few months, Egyptian Telephone Cooperative employees will be making the final preparations for Egyptian's 2025-2026 telephone directories. If you have any additions or corrections, please call us at 618-774-1000.



### *Let's see what we'll build in the new year*

At Egyptian, we do more than build fiber networks. We help build relationships, communities, opportunities, and quality of life. However, we don't do this important work alone. We do it in partnership with all of you, our loyal customers.

Communications technology is all about connections. Our wish for the year ahead is that our local connections grow even stronger.

**HAPPY NEW YEAR!**



P.O. Box 158, Steeleville, IL 62288  
618-774-1000 • [www.egyptian.net](http://www.egyptian.net)





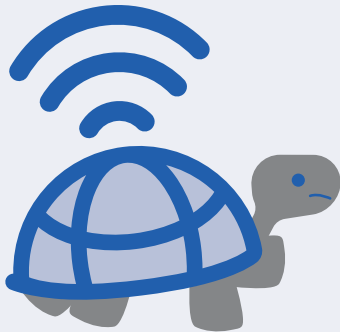
# Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in February. Last month's winners were Ruth Arbeiter, Kathryn Ervie, Norbert Meyer, and Katherine Kramper.

Name \_\_\_\_\_ Telephone Number \_\_\_\_\_

- To register for the Do-Not-Call list, please call 888-382-1222 or via the Internet at [www.\\_\\_\\_\\_\\_.gov](http://www._____.gov).
- The FCC's universal service fund contribution factor will change from 35.8% to \_\_\_\_\_%.



## Is it time for a speed upgrade?

If your household regularly experiences these Internet issues, it's probably time for a speed upgrade:

- You have trouble streaming movies and TV shows.
- There are frequent disruptions including lagging.
- Video calls drop out or freeze.
- Problems arise when multiple family members are online simultaneously.

Contact us to determine the best package for your household.

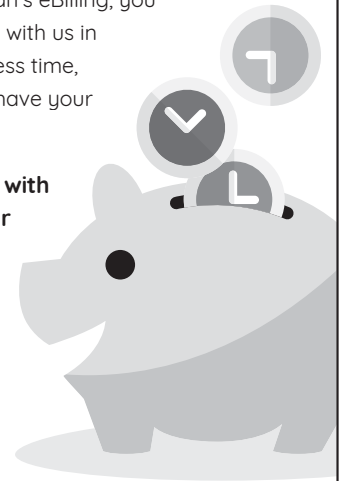
**888-774-1638**

## SAVE TIME with eBilling

### IT'S FASTER TO PAY YOUR BILL ONLINE

Why waste time leafing through a stack of paper bills, writing a check, looking for a stamp, and walking to the mailbox? With Egyptian's eBilling, you can pay your monthly bill with us in seconds. To spend even less time, sign up for AutoPay and have your bill paid automatically.

It's easy to get started with eBilling and set up your account. Simply visit [www.egyptian.net](http://www.egyptian.net) and follow the instructions. If you have questions, call us at 888-774-1638.



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### IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

|                 |          |              |          |
|-----------------|----------|--------------|----------|
| Oakdale.....    | 329-1234 | Blair.....   | 774-1234 |
| Rice.....       | 336-1234 | Baldwin..... | 785-1234 |
| Glenn.....      | 763-1234 | Venedy.....  | 824-1234 |
| St. Libory..... | 768-1234 |              |          |



**Egyptian Telephone Cooperative Association**  
1010 W. Broadway, Steeleville, Illinois 62288  
Business Office: 618.774.1000  
Toll Free: 888.774.1638  
Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

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