

Transmitter

Egyptian Telephone Cooperative Assn. • May 2025

**SAVE
08/08
2025
THE
DATE**

**Egyptian will host the 2025 Annual Meeting
of members on Friday, August 8, 2025.**

**Enjoy the
outdoors**

811

**Know what's below.
Call before you dig.**

**This time of the year is the perfect time
for planning what you'd like to do to your
outdoor spaces – from planting flowers to
replacing a patio. But before you do any
digging, make sure you call 811 to have
underground utility lines marked. Thank you
in advance for helping to prevent damage.**



Important Notice Regarding Your Account

From time to time, Egyptian Telephone Cooperative Association changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in manner described below. CPNI includes information such as: your long distance carrier and plan to which you are subscribed; and the associated charges for those plans. Use of this data will allow Egyptian Telephone to tailor our service offering to your individual needs.

For this purpose, CPNI data will be used by Egyptian Telephone Cooperative and its subsidiaries only. This data will not be shared by Egyptian Telephone with any other outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to share information with an outside party, such as a law enforcement agency.

In all events, however, you have the right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data based upon your response. To restrict the use of your CPNI data, you must call the business office at 618-774-1000 during regular business hours or email us at cpni@egyptian.net within 30 days of your receipt of this notice to request that we do not utilize your CPNI data. Your denial of approval for Egyptian Telephone to use this data will not affect the provision of any services to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI outside the service to which you already subscribe, however, will remain valid until you revoke or limit the approval or denial.





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in June. Last month's winners were Colleen Gross, Melvin Valleroy, Dennis Middendorf, and Tom Segelhorst.

1. The Illinois _____ Service allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing.
2. CPNI refers to _____ Proprietary Network Information.

Name _____ Telephone Number _____



Reach Out with Relay

Illinois local telephone companies provide a service that allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing and use a standard telephone. The Illinois Relay Service is available 7 days a week, 24 hours a day. The relay operator speaks to the standard telephone user and types to the TTY user. There is no cost for the use of this service.

Relay service should not be used in emergencies. In an emergency, callers should use their local 911 or local emergency access numbers.

The relay service, which is required by state and federal law, is funded by a small fee included in your monthly service charge. The program is administered by the Illinois Telecommunication Access Corporation (ITAC) on behalf of all local telephone companies in Illinois. For more information about relay, call ITAC at (800) 841-6167 v/tty. To use the Illinois Relay Service, dial 711.



Egyptian Telephone continues to have an ongoing commitment to keeping you connected. Years ago, we began investing heavily in our fiber networks to provide reliable and virtually unlimited broadband to our service area. Today, those networks are meeting the challenge of unprecedented home internet use, and we continue to expand our fiber networks throughout our area.

We know you need to keep working, learning, and unwinding. **Please call 618-774-1000 if you need local help with any of our communications services.**



P.O. Box 158, Steeleville, IL 62288
618-774-1000 • www.egyptian.net

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MEMORIAL DAY

Remember and Honor

Egyptian will be closed on May 26.

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale.....329-1234
Rice336-1234
Glenn763-1234
St. Libory.....768-1234

Blair.....774-1234
Baldwin785-1234
Venedy824-1234



Egyptian Telephone Cooperative Association
1010 W. Broadway, Steeleville, Illinois 62288
Business Office: 618.774.1000
Toll Free: 888.774.1638
Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

Egyptian is an equal opportunity provider and employer.

